A Success Story: Using Lean to Reduce Pressure Ulcers at Toronto Western Hospital

We had a great response to our interview with Lean Expert Mark Graban so we know Lean in healthcare is of interest to many. Here’s a short video explaining how Toronto Western Hospital reduced pressure ulcers (sometimes referred to as bedsores) in their Intensive Care Unit (ICU.) Pressure ulcers are injuries to the skin and underlying tissue caused by prolonged and consistent pressure to the skin, and are most often experienced by the elderly and people with a medical condition that limits their mobility and ability to change positions. Pressure ulcers can lead to fatalities according to a UCLA study published last fall.

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