

# The Best of Manage My Practice – September, 2011 Edition

As we finish off another month here at MMP, we wanted to go back over some of our most popular posts from the month and get us ready for another busy, productive, and meaningful month. Presenting, [The Best of Manage My Practice, September 2011!](#)

- With the weather getting chillier, and coats and sweater getting pulled out of the closets again, it's time once again to get ready for your patients' flu shots! The CMS has released coding and pricing information for Flu shots given after September 1st, 2011, so bookmark the page or print it out for easy reference.
- Did your providers get their e-Prescribing done to avoid your Medicare rate reduction? If not, you'll probably want to apply for a CMS Hardship Exemption for 2012. Find out how here!
- Mary Pat continued her series "Collection Basics" about Revenue Cycle Management in Physician offices with "Part II: Implementing Your Financial Policy"
- Do you dread patient complaints? Don't! Patients with complaints are a GOLDEN opportunity to learn about your practice, gain new perspectives on your operation and connect and learn about your customers. Learn how to get everything you can from a complaint in "Why I Can't Wait to Hear Patient Complaints"!
- And finally, everything you always wanted to know but we're afraid to ask about a common, but sometimes vague office routine: ["The Right Way to Do Write-offs."](#)

We've started this monthly wrap-up to make sure you don't miss any of the great stuff we post throughout the month on Manage

My Practice, but we also want to hear from you! What were your favorite posts and discussions this month? Did we skip over your favorite from September? Let us know in the comments!